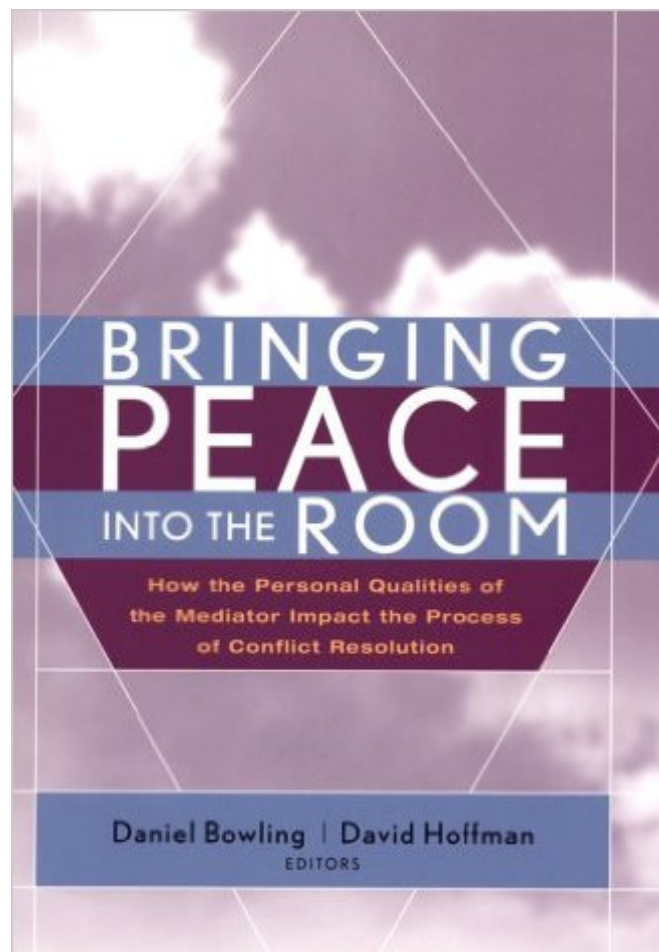


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# Bringing Peace Into The Room: How The Personal Qualities Of The Mediator Impact The Process Of Conflict Resolution



## Synopsis

Bringing Peace Into the Room examines the personal qualities that make a mediator effective. The eminent authors of this volume go beyond traditional descriptions of academic training, theoretical orientation, and refinement of technique to confront issues related to personal temperament and the crucial psychological, intellectual and spiritual qualities of the mediation professional—qualities that are often the most potent elements of successful mediation. In this comprehensive resource, Daniel Bowling and David Hoffman bring together a stellar panel of practitioners, academics, teachers, and trainers in the field—Michele LeBaron, Kenneth Cloke, Robert Benjamin, Don Saposnek, Sara Cobb, Peter Adler, Jonathan Reitman, Lois Gold, Marvin Johnson, and others—who share their personal experiences as mediators. Each contributor demonstrates that at the very heart of conflict resolution is the subtle interaction between the parties and the mediator's personal and authentic style.

## Book Information

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## Customer Reviews

Very few books focus on the inner dimensions of conflict resolution -- our mental, emotional, even spiritual state as we work in rooms filled with fear, anger, confusion, and despair. "Bringing Peace Into the Room" is a well-written exploration of the internal qualities we must cultivate as conflict resolution professionals. I interviewed one of the authors while writing my own book on the topic and it continues to be one among a few books on my shelf that I reference regularly. Larry Dressler, Author Standing in the Fire: Leading High-Heat Meetings with Clarity, Calm, and Courage

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